

Release Summary Notes Maestro Version 5.1.117 – 5.1.124

Front Desk

| Description | Version | Ref # |
|--|---------|-------|
| <p>Flash Report – Option to Include Details A new system option (option #423) can now be configured as Y to allow the Flash Report to display Details on the Report. This system option defaults to N but can be changed as required. To have this system option changed, please contact Maestro Support. A new Flash Report will also be installed when the change is made to display details.</p> | 5.1.117 | 51205 |
| <p>Guest Counts and Services Report – Departing Guests In certain versions of 5.1, Departing Guests were not accurately being display on the report. This has been addressed and all Departing Guests now show.</p> | 5.1.118 | 63191 |
| <p>Travel Agent / Tour Oper Report – New Option for Group Commission A new report option has been added on screen to allow the user to include or exclude Group Master Commission Calculations.</p> | 5.1.118 | 63037 |
| <p>Account Number Field Now Searchable The Reservations by Guest Name and the Client Code Lookup by Last Name screen now allow the user to search by an Account Number</p> | 5.1.124 | 66970 |
| <p>Group Rooming List Display on Front Desk Dashboard The Front Desk Dashboard Group Display has been modified to display the number of reservations and guests for each group within the selected property, for the selected day. Only active reservations will now be reflected including Sharer Reservations and reservations that are departing on the Display Date.</p> | 5.1.118 | 59074 |
| <p>Group Rooming List Import – Blind Sharing An update has been made to address reported issues with blind sharing and group rooming list import including populating reservation details (when applicable) such as a valid AR Name, SubSource of Business, Post to Group Flag and Person Counts for all categories.</p> | 5.1.124 | 59672 |
| <p>Group Rooming List Import – Ability to Re-Import Cancelled Reservations In previous versions of Maestro, when a rooming list was re-imported with alterations including cancelled reservations, the import was not successful. This has been updated to allow for cancelled reservations to be re-imported.</p> | 5.1.124 | 66640 |
| <p>Posting Charges At Checkout Now Uses Original Charge Date When room charges have not been posted during the guest stay (as a result of posting code or folio problems), the original date of the charge will now be used when the charges are posted during the Check Out Process.</p> | 5.1.118 | 63132 |
| <p>Current Status Display – Now Shows Soft Check Ins The Current Status screen now displays reservations where a Soft Check In has been performed for easy identification and management.</p> | 5.1.120 | 62087 |
| <p>Housekeeping Assignment – Transferred Assignments now remain on screen When a user changes the Housekeeping Assignment for a room number by accessing the “Attendants on Duty Screen” and over keying a new housekeeper to be assigned, Maestro now correctly displays the updated Housekeeper assigned.</p> | 5.1.124 | 62334 |
| <p>Multi Property Third Party Activities Third Party Activities now display Rates based on property specific rate setup for each Activity.</p> | 5.1.123 | 64494 |

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Management Reports

~No changes made in this current version~

Global

| Description | Version | Ref # |
|--|---------|-------|
| Client Import – New Display Fields for File Name and Date of Last Import New fields on the Client Import Screen will now show the last import file name and the last time the import was run. | 5.1.117 | 61369 |
| Client Import – Default Values and On Screen Status Counter The Client Import will now retain the values that were entered the last time the import was run and use those values as default values the next time the Import Screen is accessed. An on screen counter display now shows the status of the import for easy tracking. | 5.1.120 | 63918 |
| Client Import - User Defined Fields A change has been to add user-defined fields to client import. If populated, the import will search for a member by the sponsor account number field and update the parent company field for the member being imported. | 5.1.118 | 63345 |
| Parent Company & Bill To Fields on Client Profile Screen The Client Profile screen for all types of clients (Individual, Group and Company) now displays fields for both Parent Company and Bill To profile entries. | 5.1.124 | 66969 |
| Automatic Password Resetting In previous versions, it was reported that there were conditions in which a user password would be automatically reset. This has been resolved. | 5.1.121 | 63870 |
| Client Profile Change Log A Change Log can now be viewed from the Client Profile Window Menu which details changes made to any field on the Client Profile Screen. | 5.1.121 | 64202 |
| GEM Survey Results – Now Display on Res History And Client Profile Screen A change has been made to add GEM survey results to the Reservations History by Client screen, client lookup screens and guest reservation screen. | 5.1.117 | 60616 |

Night Audit and Balancing

| Description | Version | Ref # |
|---|---------|-------|
| Posting Audit Report – Internal System Postings A change has been made to bypass folio details relating to system postings such module and ledger transfer details. | 5.1.121 | 58829 |
| Shift Report - Added Posted Method as a Selection Criteria A specific posting method may now be chosen as a Selection Criteria when running the report. | 5.1.117 | 58474 |

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Accounts Receivable

| Description | Version | Ref # |
|--|---------|-------|
| Summary Aging Report – Min and Max Amount Fields Maestro will now recognize values entered in the minimum and maximum Amount Fields when running the Summary Aging Report for a selected Client Range. | 5.1.118 | 63063 |

Gift Card

| Description | Version | Ref # |
|--|---------|-------|
| Gift Card Payment Exceeds Balance Previous errors were a The message indicates that the payment "exceeds balance" of the folio, meaning that a payment is not necessary. The program has been changed to allow overpayment by gift card. | 5.1.118 | 62966 |

Loyalty

| Description | Version | Ref # |
|--|---------|-------|
| Loyalty Expiration Date A change has been made to the loyalty expiration date functionality to allow for adjustments based on duration of stay and last transaction date | 5.1.118 | 63395 |
| Loyalty Points can now be Applied as a Discount Loyalty points may now be used as a Discount Charge Amount that is applied against a folio balance instead of requiring a Payment Code for Loyalty Point Redemption | 5.1.118 | 53872 |
| All Loyalty Transactions now display from Client Loyalty Profile All loyalty transactions will now show from the Client Loyalty Profile included when redemption is made by a loyalty guest within a folio that is owned by Accounts Receivable. | 5.1.118 | 59624 |
| Posting Reversal when Loyalty Points are used for Redemption When a posting reversal is done for Loyalty Points redemption, the Loyalty Points will now be credited back to the Loyalty Member. | 5.1.118 | 53091 |

Tour Operator

| Description | Version | Ref # |
|--|---------|-------|
| Tour Operator Search Users may now use the Search option (F3) from the Tour Operator Look Up Screen. | 5.1.123 | 32083 |

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Spa Services

| Description | Version | Ref # |
|---|---------|-------|
| Participant Name Change – Dialogue Box Wording Change The wording presented when a user associates a Guest Reservation to a booking from the Service Booking Screen, Service Package and Service Group Screens is now consistent and asks “Do you Wish to Change the Participant Name as well?” | 5.1.118 | 61905 |
| Service Booking Record for Waitlisted Bookings The Clerk Code and Date / Time stamp will now populate when a Waitlisted Booking is entered. | 5.1.118 | 63116 |
| ODBC Error When Entering Incorrect Date Previous reported issues when entering incorrect dates in Spa Dashboard and Booking screens have been resolved. | 5.1.118 | 63038 |
| Spa Booking Entry Screen - Check In & Check Out Buttons When a booking is part of a Service Group, the Check In Button does not change to Undo Check In and the Check out Button now appears. | 5.1.121 | 64490 |
| Providers Bookings Screen – Date Display The Date Field in the Providers Booking Screen now uses the same date as the Services by Day Screen, when accessed from the Window Menu Option of the Services by Day Screen. | 5.1.121 | 63500 |
| Facilities Availability The To Date Field on the Facilities Availability Screen now recognizes and displays availability for all queried dates. | 5.1.123 | 61864 |
| Service Provider Schedule - Multi-property Display In previous versions, the Service Provider Schedule was not properly updating after changing Properties. This has been addressed. | 5.1.123 | 33214 |
| Provider Skills Verified when Provider is Manually Entered Maestro now verifies the associated Providers Skills when a Provider is manually entered from all Services By Day Screens. | 5.1.124 | 66864 |
| Service Time Handling when Confirming a Waitlisted Booking The Services by Day Screen no longer recalculates the Start and End Times when the booking is updated from Waitlisted to Confirmed. The original times for the booking are now maintained. | 5.1.124 | 66629 |

Alternate Inventory

~No changes made in this current version~

Facilities

~No changes made in this current version~

Shuttle

~No changes made in this current version~

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Member

~No changes made in this current version~

Table Reservations

| Description | Version | Ref # |
|--|---------|-------|
| Expanded Field for Entry of Email Address Email address field for same day reservations has now been expanded to accommodate up to 100 characters. | 5.1.123 | 66135 |

Retail Point of Sale

| Description | Version | Ref # |
|--|---------|-------|
| POS Sale Payment A previous error has been corrected to have payments be posted on the audit date if it is posted after midnight, not the system date. | 5.1.123 | 60252 |

Sales and Catering

| Description | Version | Ref # |
|---|---------|-------|
| SC Stats Forecasting Room Revenue A change has been made to have SCSTATS to properly consider extra persons factoring for room versus package revenues. | 5.1.117 | 60112 |
| Key in Inquiry Number A fix has been made to not allow the user to create a new inquiry by typing in a number that doesn't already exist as an inquiry | 5.1.117 | 48796 |
| Make SC Internet Inquiry as a service The Sales and Catering Internet Inquiry now can be run as a service | 5.1.121 | 64483 |

Condo Timeshare

| Description | Version | Ref # |
|---|---------|-------|
| Online Table Reservation Enhancements A change has been made to add new text and email address features to the online table reservations module | 5.1.117 | 62472 |
| Batch Reservation Creation Process Previous issues with the batch reservation creation process has been resolved | 5.1.120 | 62316 |
| TC Reservations List by Owner A change has been made to add a new program to the Owner Units window pull down allowing the user to see all future reservations for the owned unit and interval. | 5.1.121 | 62190 |

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| Owner Statement issues with Multit-property A previous error has been corrected with owner statements when owners own units in more than one property | 5.1.124 | 66929 |
| Create Comparison PGM STMT vs. CHK A change has been added to compare all owner units, their statement totals against their 'check' totals. | 5.1.124 | 66945 |

Work Order

| Description | Version | Ref # |
|--|---------|-------|
| Work Order Report – Multi Property A change has been to add a new prompt that offers opportunity to restrict printed output to current property only | 5.1.120 | 63796 |

Rate Management

~No changes made in this current version~

Yield Management

| Description | Version | Ref # |
|---|---------|-------|
| Yield For Rate Not Working A change has been to have yields based on occupancy percentage work correctly | 5.1.121 | 63427 |
| Rounding Yields A change has been made to have yields round correctly when the adjustment is less than \$1. | 5.1.123 | 64866 |

Analytics

~No changes made in this current version~

Interfaces

| Description | Version | Ref # |
|---|---------|-------|
| ResWave - Group Rooming List Update The Send Confirm Field for guests' with no email address is no longer set to "E" and confirmations with blank email addresses will no longer be sent. | 5.1.123 | 60292 |
| ResWave – Now Recognizes Room Type Request A change has been made to have ResWave check availability for FD Groups by specified room/rate types for the group. | 5.1.117 | 59666 |

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| <p>CRS - Windsurfer 2 Way A two way CRS interface has been created to interface with Windsurfer version 2.2.</p> | 5.1.123 | 53905 |
| <p>GDS - Cendyn Interface Maestro will now create a new Travel Agency Profile when a new IATA number is provided via the interface booking process.</p> | 5.1.117 | 52514 |
| <p>GDS Interface – XML Char Handling A change has been made to ensure that the GDS interface properly handles XML characters.</p> | 5.1.117 | 62484 |
| <p>Avrio POS – Voucher Look up on Zero Dollar / Breakdown Folios A breakdown folio can now be used to view a POS Posting where the amount is \$0.00.</p> | 5.1.117 | 54064 |
| <p>Avrio POS – Save Last 4 Digits of Credit Card for Financial Export Interface A change has been made to allow the Avrio Interface to capture and save the last 4 digits of a credit card used for payment. This detail can then be included in the Financial Export.</p> | 5.1.117 | 61370 |
| <p>Avrio POS - Add Account Number In Inquiry Response If an account number is associated with a Maestro client that is queried by the interface, the on screen display will now show the associated Account Number.</p> | 5.1.117 | 62138 |
| <p>Avrio POS – Invalid Folio Message when Member Folio in A/R The interface will no longer return an “Invalid Folio” message when a member is charging to their folio which has been transferred to AR.</p> | 5.1.117 | 62139 |
| <p>Avrio POS - Account Lookup When using the name look up, the interface now verifies if the queried Account has a Post To AR option in order to determine whether to display non-permanent AR client records.</p> | 5.1.117 | 61178 |
| <p>Micros POS - Posting Room Code To Folio Details A change has been made to ensure that the Micros interface posts the correct room code to folio transaction when there are multiple rooms attached to the reservation</p> | 5.1.117 | 59660 |
| <p>POS Interface – Default Posting Code Usage A change has been made to have the POS interface to post the default posting code when a posting conversion record is not found.</p> | 5.1.117 | 55064 |
| <p>Keycard Interface - Ving 2100/280 Previous issues regarding the Ving 2100/2800 keycard Interface have been resolved.</p> | 5.1.120 | 63915 |
| <p>Keycard Interface - Saflock Previous errors when the interface was reporting too many characters for track 1 have been resolved.</p> | 5.1.118 | 63238 |
| <p>Movie Interface – Error 6 and Error 7 Messages These error messages were reported when a guest was attempting In Room Video Check out and are now resolved.</p> | 5.1.123 | 65996 |
| <p>In Room Internet - iBahn Interface Maestro now waits to receive unformatted messages without disruption to the interface running.</p> | 5.1.117 | 59738 |
| <p>Financial Export - Add Pos_ Reference A change has been made to take the pos_reference field and populate the</p> | 5.1.118 | 63346 |

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| cc_short_number in the financial export if the field is populated. | | |
| Corporate Extract – Crystal Reports Access A change has been made to allow Corporate Extract to call crystal reports directly from the Corporate Extract menu. | 5.1.123 | 66152 |

Mobile and Self Serve

~No changes made in this current version~